


A common reason why cats don't use the litter box is an aversion to the box, such as dislike of a covered box or dissatisfaction with the depth of the litter. Two other common reasons your cat may avoid the litter box are a preference for a particular type of litter not provided in the box or a preference for a particular location where there is no box.


Sometimes the problem is a combination of all three factors. To get to the answer, you'll need to do a little detective work—and remember, the original source of the problem may not be the reason it's continuing. For example, your cat may have stopped using the litter box because of a urinary tract infection, and then developed a surface preference for carpet and a location preference for the bedroom closet. If that's the case, you'll need to address all three of these factors to resolve the problem.

Cats don't stop using their litter boxes because they're upset at their human caregivers and determined to get revenge for something that offended or angered them. Because humans act for these reasons, it's easy for us to assume that our pets do as well. But animals don't act out of spite or revenge, so it won't help to punish your cat or give them special privileges in the hope that they'll start using the litter box again.


Medical Problems

 It's common for cats with medical problems to begin eliminating outside of their litter boxes. For example, a urinary tract infection or crystals in the urine can make urination very painful—and both are serious conditions that require medical attention. Cats often associate this pain with the litter box and begin to avoid it. So if your cat has a house-soiling problem, check with your veterinarian first to rule out any medical problems as a cause of the behavior. Cats don't always act sick even when they are, and only a trip to the veterinarian for a thorough physical examination can rule out a medical problem.

Cleaning Soiled Areas


 Because animals are highly motivated to continue soiling an area that smells like urine or feces—and because cats' sense of smell is so much stronger than humans'—it's important to thoroughly and properly clean the soiled areas.

Aversion to the Litter Box

 Your cat may have decided that the litter box is an unpleasant place to eliminate if:

- The box is not clean enough for them.
- They have experienced painful urination or defecation in the box due to a medical problem.
- They have been startled by a noise while using the box.
- They have been ambushed while in the box either by another cat, a child, a dog, or by you, if you were attempting to catch her for some reason.
- They associate the box with punishment (for example, someone punished them for eliminating outside the box, then placed them in the box).

What You Can Do

 Keep the litter box extremely clean. Scoop at least once a day and change the litter completely every four to five days. If you use scoopable litter, you may not need to change the litter as frequently, depending on the number of cats in the household, the size of the cats, and the number of litter boxes.

If you can smell the box, then you can be pretty sure it's offensive to your cat as well.

Add a new box in a different location, and use a different type of litter in the new box. Because your cat has decided that their old litter box is unpleasant, you'll want to make the new one different enough that they don't simply apply the old, negative associations to the new box.


Make sure that the litter box isn't near an appliance (such as a furnace) that makes noise, or in an area of the home that your cat doesn't frequent.

If ambushing is a problem, create more than one exit from the litter box, so that if the "ambusher" is waiting by one area, your cat always has an escape route.

If you have multiple cats, provide one litter box for each cat, plus one extra box in a different location.

Keep food and water bowls in separate locations, away from litter box.


Surface Preferences

 All animals develop preferences for a particular surface on which they like to eliminate. These preferences may be established early in life, but they may also change overnight for reasons that we don't always understand.

Your cat may have a surface preference if:

- They consistently eliminate on a particular texture—for example, soft-textured surfaces such as carpeting, bedding, or clothing, or slick-textured surfaces such as tile, cement, bathtubs, or sinks.
- They frequently scratch on this same texture after elimination, even if they eliminate in the litter box.
- They are or were previously an outdoor cat and prefers to eliminate on grass or soil.

What You Can Do


 If you recently changed the type or brand of your cat's litter, go back to providing the litter that your cat had been using. If your cat is eliminating on soft surfaces, try using a high-quality scoopable litter.

If your cat is eliminating on slick, smooth surfaces, try putting a very thin layer of litter at one end of the box, leaving the other end bare and put the box on a hard floor.

If your cat has a history of being outdoors, add some soil or sod to the litter box.


To discourage your cat from using a certain area, cover the area with an upside-down carpet runner or aluminum foil or place citrus-scented cotton balls over the area.

Location Preferences

 Your cat may have a location preference if:


- They always eliminate in quiet, protected places, such as under a desk, beneath a staircase, or in a closet.
- They eliminate in an area where the litter box was previously kept or where there are urine odors.
- They eliminate on a different level of the home from where the litter box is located.

What You Can Do

 Put at least one litter box on every level of your home. (Remember, a properly cleaned litter box does not smell.)


To make the area where they has been eliminating less appealing to your cat, cover the area with an upside-down carpet runner or aluminum foil, place citrus-scented cotton balls over the area, or place water bowls in the area (because cats often don't like to eliminate near where they eat or drink) or put a litter box in the location where your cat has been eliminating. When they have consistently used this box for at least one month, you may gradually move it to a more convenient location at the rate of an inch—seriously!—per day.

Everyone Makes Mistakes

 If you catch your cat in the act of eliminating outside the litter box, do something to interrupt them like making a startling noise, but be careful not to scare them. Immediately take them to the litter box and set them on the floor nearby. If they wander over to the litter box, wait and praise them after they eliminate in the box.

If they take off in another direction, they may want privacy, so watch from afar until they go back to the litter box and eliminates, then praise them when they do. Don't ever punish your cat for eliminating outside of the litter box. By the time you find the soiled area, it's too late to administer a correction. Do nothing but clean it up. Rubbing your cat's nose in it, taking them to the spot and scolding them, or inflicting any other type of punishment will only make them afraid of you or afraid to eliminate in your presence. Animals don't understand punishment after the fact, even if it's only seconds later, and trying to punish them will often make matters worse.

Other Types of House Soiling

 **Problems**

Marking/Spraying: To determine if your cat is marking or spraying, consult a veterinarian or animal behaviorist.

Fears or Phobias: When animals become frightened, they may lose control of their bladders or bowels. If your cat is afraid of loud noises, strangers, or other animals, they may soil the home when they are exposed to these stimuli.



4910 A street SE | Auburn WA 98092

253-249-7849

www.auburnvalleyhs.org

info@auburnvalleyhs.org

The Auburn Valley Humane Society is dedicated to providing shelter, quality care and love for all the lost, mistreated and abandoned animals in Auburn. AVHS utilizes all available resources to ensure each animal is placed into a loving and forever home and promotes responsible pet ownership through education and outreach.

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Solving Litter Box Problems



Auburn Valley Humane Society

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four paws at a time!